



**Terms and Conditions
pertaining to the
REIMBURSEMENT OF FEES
for
events hosted by
The Society for Asphalt Technology
Rev01 – Jan-24**

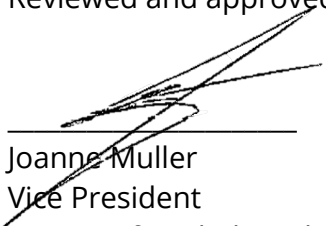
The following details the standing and policy the Society for Asphalt Technology holds pertaining to the reimbursement of fees to individuals or attendees that have been successfully registered for events hosted by SAT and have failed to attend such events due to no fault of the Society.

The Society for Asphalt Technology, herein after referred to as SAT, is a non-profit organisation that acts in the interests of its members and the asphalt industry. As such, SAT strives to charge affordable fees for members and non-members to attend professional events hosted by SAT with the aim of furthering excellence and education in all aspects of asphalt technology at a reasonable cost. The fees cover costs associated with hosting the event. Therefore, in the interests of ensuring that SAT events remain professional and add the requisite value, SAT is unable to reimburse fees to individuals who have registered and paid for an event and are unable to attend. Neither will companies be reimbursed for fees paid on behalf of their representatives who fail to attend events.

If an individual has registered and paid for an event which they are unable to attend, they will be entitled to receive a recording of the event, where practical and appropriate, as well as any presentations by speakers at the event to which the SAT has access and permission to distribute. Further discussion with presenters may be requested and facilitated by the Society within reason. Such discussions will be at the discretion of the presenter.

In the unlikely event that for whatever reason, a planned event cannot take place as arranged, alternate arrangements with all affected speakers and attendees, both online and in-person will be facilitated. SAT may in such instances on the discretion of the Council arrange additional benefits as value-adding compensation (non-monetary) to any affected party to ensure that the promise of service excellence is maintained and that the knowledge transfer desired is achieved.

Reviewed and approved



Joanne Muller
Vice President
Society of Asphalt Technology

Council 2024

K Naidoo (President), J Muller (Ms) (Vice-President), HIJ Marais (Past President), DP Mason (Secretary), C Bradley (Treasurer),
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